Press release

Locks upgraded

PubliBike bikes back on the roads in Zurich as well

PubliBike has upgraded the bicycle locks in the "Züri Velo" bike rental scheme. The first bikes will be available again as from today, Monday 24 September. All the bikes in the network will be accessible again before the end of the week. PubliBike regrets the inconvenience caused during the service interruption. As compensation, the company is offering its subscribers a credit of a 2 months value.

After numerous locks were manipulated and bikes stolen on PubliBike networks in Bern, Zurich and Fribourg were manipulated and bikes stolen, PubliBike called back the bikes from these three networks. Together with the lock provider, PubliBike has since been able to adapt all the locks to security and replace them.

All bikes available again before the end of the week

As from today, Monday 24 September, PubliBike will gradually put the upgraded bikes back into circulation in the Zurich network. According to the schedule, the first 200 bikes will be delivered today, and all 700 bikes will be accessible again by the end of the week. PubliBike put its fleet back into operation in Berne last week. PubliBike is happy to see that the users are back in Bern as they are now as numerous as they were before the interruption.

Two month credit for subscribers

PubliBike apologizes for the fact that the bikes were unavailable for a few weeks and thanks customers for their patience. All subscribers will receive a credit of a two months value of their subscription by the end of the year. Managing Director Bruno Rohner thanks the City of Zurich and the population for their help in tracing the stolen bikes.

Customers without a subscription can benefit from a week's use of "FreeBike" (a free 30 minute trip by bike or e-bike per hire). This is offered to customers without a subscription who are already registered or who sign up by 7 October 2018. The promo code needed to use this offer is published on the website www.publibike.ch from 17 September 2018.

Contact:
PostBus/PubliBike Media Unit   058 338 57 00   infomedia@postbus.ch